



Executive Mayor:
Councilor Playfair
Morule

NOTICE TO ALL CONSUMERS

In terms of the Council's by-laws relating to the supply of electricity and the water supply regulations, every consumer is compelled to enter into a consumer agreement with Council. Should this not be adhered to, Council may stop or restrict the rendering of services to the relevant premises. In order to adhere to the requirements of the abovementioned stipulations, the following is required:

1. The completion of a consumer agreement at Council's offices.
2. Proof of identification.
3. Proof of a company/trust/CC's (also others) registration and VAT numbers where applicable.
4. Payment of a consumer deposit as determined by Council.

Should you not have complied with the abovementioned, you are hereby urgently requested to visit our offices, not later than 31 March comply with the abovementioned, failing which Council will have no option, but to discontinue or restrict the supply of services to your premises.

Note to property owners: It is important that owners should be aware that, in terms of a decision by the Constitutional Court, owners remain liable for the consumption of water and electricity on their premises. Property owners should ensure that tenants' service charges do not fall in arrears. Council will send a duplicate statement of a tenant's services account to a property owner if requested by the owner.

